

## Information clause on the processing of personal data

1. Your personal data controller is Narodowy Bank Polski with its registered office in Warsaw at the following address: ul. Świętokrzyska 11/21, 00-919 Warszawa.
2. Narodowy Bank Polski ensures contact with the Data Protection Officer by e-mail at: [iod@nbp.pl](mailto:iod@nbp.pl) or by post at the address of the personal data controller. Detailed information on the Data Protection Officer is available on [www.nbp.pl/gdpr](http://www.nbp.pl/gdpr).
3. Your personal data will be used for the purpose of processing your complaint/application/letter/petition.
4. Your data will be processed on the basis of your consent, i.e. pursuant to Article 6 (1) (a) of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation, "GDPR") and Article 6 (1) (c) of the GDPR in connection with the Act of 6 September 2001 on access to public information, in connection with the Act of 14 June 1960 – Code of Administrative Procedure and in connection with the Act of 11 July 2014 on petitions.
5. We do not require the submission of sensitive personal data, including, for example, health data; however, if you indicate such data in your complaint/application/letter/petition, the basis for processing the data is deemed to be Article 9 (2) (a) of the GDPR.
6. Your personal data will not be used for automated individual decision-making, including profiling.
7. Your personal data are transferred to entities providing IT support to Narodowy Bank Polski; the transfer of data is performed pursuant to the concluded personal data processing agreements, and the processing entities process them exclusively at the request of NBP, i.e. they are not authorised to process such data for their own purposes.
8. Your personal data will be stored for the duration of your case, provided that the period of retention of personal data can be extended from time to time by the maturity period of any claims that may be related to you.
9. You have the right to request access to your personal data, their rectification, erasure or limitation of the processing. You do not have the right to data portability referred to in Article 20 of the GDPR.
10. If the basis for processing the data is consent, it may be withdrawn at any time, but the withdrawal of consent does not affect the lawfulness of the processing of data which was made on the basis of consent before its withdrawal.
11. The provision of data is voluntary, but failure to provide them will prevent Narodowy Bank Polski from considering your case. In connection with the processing of data for the purposes indicated in item 3, your personal data may be made available to other recipients or categories of users of personal data in justified cases and under the relevant legal regulations.
12. You have the right to lodge a complaint with the President of the Office for the Protection of Personal Data when you consider that the processing of your personal data is in violation of the current legislation on the protection of personal data.
13. If you need additional information related to personal data protection or you would like to exercise your rights, please contact: the Data Protection Officer by e-mail at: [iod@nbp.pl](mailto:iod@nbp.pl).